







## *Welcome to the next level of* **CUSTOM BANKING SOLUTIONS**






We have merged to strengthen banking in the Texas Hill Country. Thank you for being an important part of our growth. Your trust in us is valued and appreciated as we strive to bring the best in banking to you. Please use this guide as a resource to make the most of our financial services. As always, our promise to you is about partnership, and we look forward to serving you.

### **BANK WITH US AT A FINANCIAL CENTER NEAR YOU**


#### **HILL COUNTRY**

-  800 Main St.  
Bandera, TX 78003
-  998 Sidney Baker St. South  
Kerrville, TX 78028
-  200 Earl Garrett  
Ste. 208  
Kerrville, TX 78028
-  1318 South State Hwy 16  
Ste. 100  
Fredericksburg, TX 78624

#### **SAN ANTONIO**

-  1900 NW Loop 410  
San Antonio, TX 78213
-  227 N Loop 1604 E  
Ste. 140  
San Antonio, TX 78232
-  888 Isom Road  
Ste. 100  
San Antonio, TX 78216
-  302 Pearl Parkway  
Ste. 101  
San Antonio, TX 78215
-  17115 IH 35 N  
Ste. 127  
Schertz, TX 78254

#### **AUSTIN**

-  8611 N. Mopac Expressway  
Mopac Centre, Ste. 100 & 101  
Austin, TX 78759



#### **CHECK US OUT ONLINE**

View locations, services,  
resources & more on the  
Texas Partners Bank website.

**[www.texaspartners.bank](http://www.texaspartners.bank)**



**We are proud members of**



# Wiring Instructions

For questions about wire transfers, please refer to the Wires Service Team contact information below.

<b>RECEIVING BANK:</b>	Texas Partners Bank
<b>BANK ADDRESS:</b>	1900 NW Loop 410 San Antonio, TX 78213
<b>PHONE &amp; FAX NUMBER:</b>	(844) 548-9473
<b>EMAIL:</b>	wires.service@texaspartners.bank
<b>ABA/ROUTING NUMBER:</b> (FOR WIRES, ACH, AND CHECKS)	114025641
<b>BANK SWIFT:</b>	BSATUS44
<b>DEADLINE:</b>	4:00 p.m.



## Experience the features of the **Texas Partners Bank** Mobile App:

- Check your TxHCB account balances
- Transfer funds between accounts
- Mobile remote deposit
- SMS/Text banking
- Treasury management functionality for businesses

## NO INTERNET? NO PROBLEM.

Check your balances with  
telephone banking.

**1-800-230-1356**

## WE'RE HERE TO HELP.

Our Texas Partners Bank representatives are eager to answer your service calls.

### CLIENT EXPERIENCE

**(800) 814-4976**

[clientexperience.service@texaspartners.bank](mailto:clientexperience.service@texaspartners.bank)

For questions such as:

- New Accounts/account maintenance
- Business and personal debit cards
- Consumer online/mobile banking
- Check ordering
- Mobile remote deposit capture

### DEPOSIT OPERATIONS

**(800) 815-0782**

[depositops.service@texaspartners.bank](mailto:depositops.service@texaspartners.bank)

For questions such as:

- Statements and adjustments
- Fraud (Debit card, check, and ACH)
- Chargebacks
- Levies, garnishment, and tax freezes

### TM CLIENT SERVICES

**(800) 814-4948**

[treasurymgmt.service@texaspartners.bank](mailto:treasurymgmt.service@texaspartners.bank)

For business account questions such as:

- Business online banking and bill pay
- Remote Deposit Capture
- Fraud protection tools
- Lockbox
- Investment Sweep, Loan Sweep, and Zero Balance Accounts
- Merchant card services



Member FDIC. Equal Housing Lender.